



Review of refusal to appoint mediator

Retirement Villages Regulations 2026, reg. 83

When completed this form is classified as **OFFICIAL Sensitive**

To: The Commissioner for Consumer Protection
In person: Level 2, 140 William Street, Perth, WA, 6000
Post: Locked Bag 14, Cloisters Square, Perth, WA 6850
Email: consumer@lgirs.wa.gov.au

Date:

Application for review of a decision refusing to appoint a mediator

I,
Insert full name

apply under regulation 83 of the Retirement Villages Regulations 2026 for a review of the Commissioner's decision not to appoint a mediator for the retirement village dispute in this application.

Section 1: Information about the applicant

Contact details	Address line 1				
	Address line 2				
	Suburb/Town		State		
	Postcode				
	Email			Phone	
In what capacity are you applying?	☐ A resident				
	☐ A retirement village operator				
	☐ Other, specify				

Section 2: Other party to the dispute

Name (individual or company)					
Name of contact person (if company)					
Contact details	Address line 1				
	Address line 2				
	Suburb/Town	State	Postcode		
	Email	Phone			
Is the person or entity named above	☐ A resident ☐ A retirement village operator				

Section 3: Details of dispute

The dispute relates to the following matters	
Date dispute notice under regulation 70 was given	Date

Section 4: Refusal decision

**Date on which I received
notice of the Commissioner's
refusal to appoint a mediator**

Date

Grounds for review

State the grounds on which you are seeking review of the decision.

Provide any other information not previously provided that the Commissioner should consider in reviewing the decision not to appoint a mediator.

Section 5: Other parties to the dispute

List all other parties to the retirement village dispute below

Name		Contact details	
Role			
Name		Contact details	
Role			
Name		Contact details	
Role			
Name		Contact details	
Role			

Section 6: Service of application

I confirm that I have given a copy of this application to every other party to the retirement village dispute, as required by regulation 83(2)(c).

Date copies provided	
Method of service	☐ Email ☐ Post

Section 7: Documents attached

- ☐ Notice of refusal to appoint mediator
- ☐ Dispute notice or notices
- ☐ Other attachments

Section 8: Declaration

I declare that:

1. The information provided in this application is true and correct to the best of my knowledge and belief.
2. I am making this application within 28 days after I was given notice of the Commissioner's refusal to appoint a mediator
3. I have provided a copy of this application to every other party to the dispute.

Full name			
Signature		Date	

Privacy Collection Notice – Applications received under the *Retirement Villages Act 1992 (WA)*

LGIRS collects personal information through the following applications made under the *Retirement Villages Act 1992 (WA)*:

- Application for appointment of an external mediator
- Review of refusal to appoint a mediator
- Application for the Commissioner appointment of a licensed land valuer
- Application to extend – exit entitlement or buyback
- Application for exemption – exit entitlements and/or buybacks

This information is used for the following purposes:

- to review and determine the application; and
- maintain records of applications for accountability and reporting purposes.

For the same purposes, we may provide this information to:

- relevant government agencies or departments, or any third parties to assess issues raised in your application; and
- internal staff to enable assessment of the application, statistical analysis, customer satisfaction surveys, and other regulatory functions, including communication, education, and policy and legislative review and development.

We will not disclose personal information about you to anybody else, unless you have given consent, or we are authorised or required to do so by law.

Providing us with the requested information is voluntary, but if you choose not to provide us with it, we may not be able to assess your application.

Please refer to [LGIRS Privacy Policy](#) on our website for more information about how we handle your personal information, how you can request access to or correction of the personal information we hold about you, and who to contact if you have a privacy enquiry or complaint.