

# Zeitindah na inn hlannak lei bond na hmuh than lai

Inn hlannak bond hmuh thannak lam le enntainak tolrel ning lam cu thlen a si cang. Hihi cu *Umthutnak lei Inn hlannak pawl Remhthanmi Upadi 2024* cheukhat a si.

Thlen mi pawl cu:

- Bond i langhtermi paohpaoh nih a thlahnak caah an sok khawh.
- Inngeitu pawl nih tha tein langhtermi aphun thenmi pawl tangah an halmi pawl ah atu ah an fianter hrimhrim.
- Lehnak tuah dingah aho paoh caah a thliangmi khiahmi caan an um.
- Buaibainak a um ahcun, Cawtu Runvennak caah Commission Latu nih thil sining tam pi caah tazazung kal zorter in biachahnak a tuah khawh.

## Dot 1 nak: Inn hlannak adih

Na bond caah soknak tuah hlan ah, a tang i langhtermi pawl hi tuah dih hrimhrim:

- Inn hlannak a dongh tiang caah na inn hlan man kha tangka pe.
- I thial law cun thilri pawl cu thiang tein thianh hna.
- A donghnak chekhlatnak ah na um kho.
- Thilri Sining Report an lak mi khawpi kha la.

Aho paoh hnatlaak asi ahcun bond hmuh khawhna lam a fawi bik asi. Na inn ngeitu he aa tlakmi zuhnak kong ceihhmainak tuah. Inngeitu pawl nih tlawmpal te a rawkmi le a tlekmi caah halnak an tuah kho lo.

Innngaitu pawl nih bond cheukhat asilole a dihlak caah halnak an tuah khawh, asinain hi langhtermi aphun thenmi pawl chungin pakhat a si hrimhrim lai:

- innhlangtu (hna) asilole innzuat satil (hna) nih hrawhmi remhthannak;
- dum remhnak le zohkhenhnak;
- a thurhnawmmi pawl le adang hmuhkhawh in alangmi hna hloh awkah tuahmi kawzaw thianhnak;
- a tlang piin thilri thianhnak, kawzaw thianhnak telh lo in;
- innzuat satil umnak rungrul thahnak sii kahnak;
- thlenmi tawhfung pawl pekthan lomi le/asilole adang chapmi himnak lei sehthilri pawl thlenmi;
- innhlangtu nih innngaitu inn hlan man pek lo in bat mi;
- thilri hman mi aman pawl; le/asilole
- inn hlannak lei hnatlaknak buarmi nih a chuaipimi adang tangka sunghmi pakhat khat.

## Dot 2 nak: Form ap

Bond ah langhtermi aho paoh nih atu ah soknak application thok khawh a si. Aa tlakmi tuahto ning kha thim:

- Innhlangtu pawl: [Catlap in tuahmi form](#) hi hmang.
  - Inngeitu pawl: [BondsOnline](#) asilole [catlap in tuahmi form](#) hi hmang.
  - Riantuanpiaktu pawl: [BondsOnline](#) hi hmang.
- Cawtu Runvennak [website](#) ah soknak kha ap.

### Dot 3 nak: Theihternak tuahmi lehnak tuah

Soknak application cu cohlan asi in, Bond Tawltrelnak nih bond cazin ah telh mi midang pawl kha theihternak a tuah lai. Soknak application na ap lo ahcun, halnak kong kha a dikthlir in na zohthan lai i ri khiahmi caan chungah lehnak na tuah lai.

Bond cu aho paoh lungtlin ahcun pek a si.

Khiahmi caan chungah lehnak tuahmi a um lo ahcun asilole halnak pawl ah lungtlin lo ahcun soknak cu Commission Latu sin ah biakhiah awk ah a kal.

### Dot 4 nak: Commission Latu Biakhiahnak

Innhlangtu pawl le innngeitu pawl cu thilsining kong le thilcang kong ap dingah fial an si, buaibainak a um tikah:

- Leh dingah **ni 10** caan na ngei.
- Biachahnak kan tuah khawh asilole thilsining tamdeuh kan in hal khawh men.

- Thilcang dihlak kan zohfel.
- Aho paoh kha theihter an si i ca in tialmi aphikha pek an si.

Hihi na lungtlin lo ahcun biachahnak kha nawlpatnak na tuah khawh.

- Biaceih zung i Biaceihtu sin ah nawlpatnak cu **ni 7** chung ah na tuah hrimhrim lai.
- Bond Tawltrelnak kha theihternak tuah colh.

Bond Tawltrelnak cu nawlpatnak kong theihter a si lo ahcun, bond cu ni 7 hnu ah pek a si lai, biakhiahnak tuah ningin. Bond pek dih hnu ah, hmuh than khawh a si ti lo.

Biakhiahnak Zungthen nih aruang cheukhat caah bond kong ah biakhiahnak an tuah kho lo, nangmah le innngeitu cu theihter nan si lai i Biaceih zung ah Biaceihtu nih biakhiah awk ah nan sok khawh.

### Bawmhak na herh maw?

- Fon: 1300 30 40 54
- Email: [consumer@lgirs.wa.gov.au](mailto:consumer@lgirs.wa.gov.au)
- Va kal: Cawtu Runvennak [website](#)

**Mah umnak hmun Acozah Zungthen, Sehzung lei Phungphai le Himnak**  
[www.lgirs.wa.gov.au](http://www.lgirs.wa.gov.au)

#### Peng hoih in a ummi Zung pawl:

Goldfields/Esperance	(08) 9021 9494
Great Southern	(08) 9842 8366
Kimberley	(08) 9191 8400
Mid West	(08) 9920 9800
Nitlak Chaklei	(08) 9185 0900
Nitlak Thlanglei	(08) 9722 2888

#### Cawtu Runvennak Zungthen

Gordon Stephenson House  
Level 2/140 William Street  
Perth Western Australia 6000  
Hrenhmi Zal 14. Cloisters Square  
Perth WA 6850

**Chawnhnak:** 1300 30 40 54  
**Email:** [consumer@lgirs.wa.gov.au](mailto:consumer@lgirs.wa.gov.au)  
**[www.consumerprotection.wa.gov.au](http://www.consumerprotection.wa.gov.au)**



**Phung ning in theihternak:** Hi theihternak catlap chung i aa telmi kong cu a tlangpi thawngthanhnak le lamhmuhsaktu lawngah hman a si. Upadi lei ruahnak cheuhmi bantukin asilole aa tlakmi upadi phunglam i a dikmi cathanh bantukin i hngatchan awk a si lo. Phung ning tein na tuah dingmi kongah naa fian lo ahcun, mah tein a dirmi upadi lei ruahnak petu na lak a hau.

**Hi ca in chuahmi cu halnak cungah hngat in adang format pawl in ngah khawh a si.**

Rampumpi huap Pehlaih piak chinnak lei Riantuan piaknak: 13 36 77

Calehnak le Holhlehnak lei Riantuanpiaknak (TIS): 13 14 50