

Steps to release a bond



1. Tenancy ends

- Tenant moves out
- Final inspection
- Outgoing property condition report
- Negotiate bond release



2. Submit the application

- Anyone listed on the bond can submit the application
- Everyone else gets a notice of the application



3. Respond to notice

- 🕒 **14 days** to agree or dispute
- 💰 **Bond is paid out if everyone agrees**
- If dispute or no response:
 - **Residential tenancies:** Application referred to Commissioner determinations
 - **Residential parks:** Apply to SAT and bond is paid out as per SAT order



4. Commissioner determinations

- 🕒 **10 days** for everyone to provide evidence
- All submissions are reviewed
- Decision made
- 🕒 **7 days** to appeal
- 💰 **Bond is paid out if no appeal or as per court order**